

THE LOOMINAL — CLIENT AGREEMENT PACKET

****If you need this agreement in an alternate format (e.g., large print, plain language, screen-reader compatible), or would prefer to go over it together verbally, please let us know.**

1. INFORMED CONSENT & SCOPE OF SERVICES

Purpose & Scope

By entering into services with The Loominal, you acknowledge that you are engaging in a collaborative, exploratory process that may include astrology, tarot, symbolic ritual, hypnotherapy (pre-recorded), emotional freedom techniques (EFT/tapping), manifestation coaching, or creative consulting. These services are designed to support self-reflection, intentional change, and navigating life's patterns, questions, and transitions with greater clarity. All services are selected by you, the client, based on your own interests, needs, and goals. The Loominal does not prescribe, assign, or recommend specific services; we respond to the choices and direction you bring.

Not a Substitute for Licensed Care

These services are not a replacement for medical, psychiatric, or legal advice, diagnosis, or treatment. The Loominal does not operate as a licensed therapist, physician, or attorney. While our work may explore these themes, it is not clinical in nature and should not be used in place of psychotherapy, trauma treatment, or crisis support. If you are seeking care for trauma, abuse recovery, or mental health stabilization, we encourage you to work with a licensed provider.

Voluntary Participation

You are participating by your own free will and may discontinue at any time without penalty.

Appropriateness of Services

You confirm that you are not experiencing a mental health crisis or medical emergency and understand that these services are not designed to treat or manage acute psychological or medical conditions.

I understand and consent to participate in services under the scope described above.

2. CONFIDENTIALITY & SECURITY AGREEMENT

Confidentiality

All information you share during sessions or in intake materials is kept confidential and will not be shared with third parties without your explicit written consent, unless required by law.

Exceptions to Confidentiality

In rare circumstances, we may be legally obligated to disclose information to appropriate authorities, such as:

- If you are at immediate risk of harming yourself or someone else
- If there is suspected abuse of a minor, elder, or vulnerable adult
- If ordered by a court of law

Storage of Data

Your intake materials, practitioner session notes, and contact information are stored digitally using Google Workspace for Business, a platform that includes encryption and access control features. Every effort is made to maintain your privacy and security through encrypted systems, strong passwords, and secure access.

However, as with all digital communication and cloud-based storage, there is always some inherent risk. By engaging in services, you acknowledge that:

- No digital system can be guaranteed 100% secure
- You accept these limitations while The Loominal commits to maintaining best practices in digital privacy and storage

You may request access to or deletion of your personal data at any time.

I understand and agree to the confidentiality and data handling terms above.

3. EMERGENCY PROTOCOL & SAFETY ACKNOWLEDGMENT

In the event of a medical emergency during a session, emergency services will be called and emergency contacts notified (if you have provided that information). Any related medical or emergency response costs are the client's responsibility. We are not medical professionals and cannot provide medical treatment; We are not liable for outcomes related to emergency response.

I understand and agree to the emergency protocol & safety acknowledgment terms above.

4. DISCLAIMER & WAIVER OF LIABILITY

Entertainment & Reflection Clause

In compliance with legal requirements in certain jurisdictions, all services offered may be considered entertainment or spiritual consultation and are not to be interpreted as facts, guarantees, or medical, legal, or financial advice.

Voluntary Use

You use these services voluntarily and release The Loominal and its affiliates from liability for any decisions you make based on our work together.

I understand and accept the disclaimer above and release The Loominal from liability regarding any and all outcomes of this work

5. OUTCOME EXPECTATIONS, COMPLAINTS & REFUND POLICY

What You Can Expect

These services aim to support personal insight, intentional behavior shifts, and creative clarity—

not guaranteed transformation. You will receive guidance and support tailored to your chosen modalities. You are responsible for how you engage with and apply what emerges.

Complaints

If you're unsatisfied, we are committed to listening and addressing concerns respectfully. The Loominal's services are unregulated and have no formal oversight board. Please reach out directly to The Loominal at info@theloominal.com

Refund Policy

Refunds are not offered once a session or recording is delivered, except in cases such as technical error or failure to provide the agreed service. Refunds are not provided for dissatisfaction with outcomes. Every session reserves dedicated time and energy, and custom content is created individually. If you feel something fell short of what was agreed upon, reach out and we'll do our best to make it right.

I understand and accept the outcome expectations, complaints & refund policy.

6. PAYMENT, CANCELLATION, RESCHEDULING & NO-SHOW POLICY

Payment is due in full prior to the start of the session unless otherwise agreed. Invoices or receipts are available upon request.

Cancellations & Rescheduling

Please give at least **24 hours** notice. Cancellations with less than 24 hours notice are non-refundable except in extenuating circumstances and at our discretion.

Rescheduling

Reschedule up to **24 hours** in advance at no cost. Last-minute reschedules will be handled case by case assessed at our discretion. You may reschedule a session up to **two** times. Beyond this, a new booking may be required.

No-Shows

If you're more than 15 minutes late without contact, the session may be considered forfeited. Sessions will end at the scheduled time.

Emergencies & Grace

Life happens. Communicate as soon as you can. Flexibility will be offered where appropriate.

I understand and accept the payment, cancellation, rescheduling & no-show policy.

7. CLIENT RIGHTS & RESPONSIBILITIES

You Have the Right To:

- Be treated with respect and without judgment
- Choose, pause, or discontinue any service at any time
- Ask questions or decline any practice

- Confidential handling of your information
- Speak up if something feels off
- Access copies of your session notes or data

You Are Responsible For:

- Communicating your needs and boundaries
- Making your own choices about what you apply
- Managing emergencies through appropriate channels
- Showing up engaged and prepared
- Respecting the professional container

I understand and accept the Client Rights and Responsibilities.

8. INTELLECTUAL PROPERTY & CREATIVE CONTENT

All original content provided by The Loominal including, but not limited to, written materials, custom hypnosis recordings, rituals, symbolic processes, session frameworks, recorded audio, and proprietary language is the intellectual property of The Loominal.

These materials are offered for your personal use only and may not be reproduced, distributed, modified, shared, or used for commercial purposes without prior written consent.

You are welcome to revisit and reuse personalized materials (such as recordings or prompts) for your own growth, but redistribution in any form including uploading to public platforms is strictly prohibited.

I understand that all materials provided are for personal use only and remain the intellectual property of The Loominal.

9. AGE POLICY

Services offered by The Loominal are available to individuals 18 years or older. If you are under 18, written consent from a parent or legal guardian is required before services can be provided.

I understand and accept the age policy.

FINAL ACKNOWLEDGEMENT

I have read, understood, and agree to the terms outlined in THE LOOMINAL CLIENT AGREEMENT PACKET. I acknowledge that this agreement is legally binding. I understand the scope of services offered, including all expectations, limitations, and responsibilities. I confirm I have had the opportunity to ask questions and seek clarification about the content of this

agreement. By signing below, I consent to receive services from The Loominal under the terms of this agreement and that I meet the minimum age requirement (18).

Name:

Signature:

Date:

Email: info@theloominal.com

Website: www.theloominal.com